



# WAREHOUSE

747 Seward St. Los Angeles, CA 90038  
Phone : 323.463.5005  
Toll Free : 1.800.463.1322  
www.dvwarehouse.com

Digital Video Warehouse

## Return Merchandise Authorization

Date : ..... RMA No. : .....

Customer Name : .....

Address : .....

City : ..... State : ..... Zip Code : .....

Phone No. : ..... Fax No. : .....

Corresponding Invoice No. : .....

### Requesting Return of :

No.	Model No.	Descriptions	Quantity	Price

Reason for Return :

.....

.....

.....

Requested Action in Detail :

.....

.....

.....

Warranty is in effect from date of the original purchase. Fill out this form completely and email to [RMA@dvwarehouse.com](mailto:RMA@dvwarehouse.com) (RMA No. is valid for 15 days only).

Please clearly mark the RMA No. on the outside of the box. Shipments lacking RMA No. on outside of packaging will be refused. DV Warehouse warranty operates on a mail-in/carry-in basis. Customer is responsible for shipping merchandise to DV Warehouse. DV Warehouse pays return freight once the matter is resolved. Absolutely no refunds issued for warranty incidents. Product will be repaired or exchanged at DV Warehouse's directions. All Canceled orders or returns on working product are subject to a 15% restocking fee. RMA will only be issued upon proof of purchase including original invoice containing a serial number for the affected unit. DV Warehouse reserves the right to replace defective product with compare technology from a different manufacturer as long as the substitute is compatible with the customer's system.

Approved By : .....